

Clearance Rate Louisville Fire Department



KPI Owner: Major Henry Ott

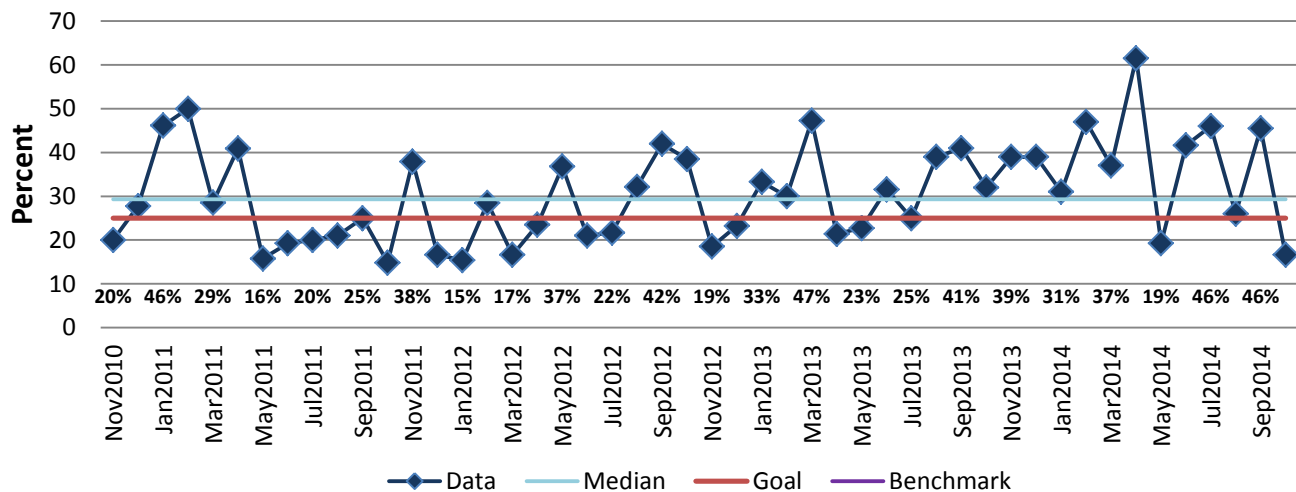
Process: Arson Investigation

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: Calendar Year 2012, 26% Yearly Rate Goal: >=25% clearance rate Benchmark: 25%	Data Source: Arson Bureau Statistics Goal Source: TBD Benchmark Source: FBI UCR Data	Plan-Do-Check-Act Step is Unclear Measurement Method: The number of offenses cleared or solved for incendiary investigations Why Measure: To investigate incendiary fires & convict those responsible Next Improvement Step: Determine the root cause for the case clearance rate being less than desirable.

How Are We Doing?

Nov2013-Oct2014 12 Month Goal	Nov2013-Oct2014 12 Month Actual		Oct2014 Goal	Oct2014 Actual	
25%	37%		25%	17%	
Percent	Percent		Percent	Percent	

Clearance Rate



Root cause analysis is not necessary because there is no gap between the goal and current performance.